



PBXact 820

The PBXact-820 phone is our newest phone model. This phone was designed from the ground up to become our fastest selling phone with all the features you need at a cost that won't break the budget.

Features:

- Full Duplex Digital Speaker Phone
- Modular RJ9 Headset support
- Built in dual 10/100 Ethernet switch that lets you connect your computer through the phone to help keep cost down from having to run new wiring for your phone
- 3 line LCD Display.
- Ability to manage 2 separate calls at 1 time.
- Visual LED for incoming calls and message waiting.
- Incoming Caller ID name and number.
- Current Date and Time displayed on the screen.
- Missed call notification
- Expandable with up to 3 of the PBXact 610M/630M expandable modules.
- 10 Preprogrammed buttons
 - Conference-Ability for simple one button touch for 3 way/conference calling.
 - Transfer-Ability to transfer calls to another extension with the touch of one button
 - Redial-Allows you to scroll through the last 100 calls for redialing
 - Options/Menu-To access the menu of the phone.
 - Directory-Personal built in speed dial directory with support up to 200 contacts for fast dialing of frequent people that you call.
 - Save-Used for the Directory Button
 - Delete-Used for the Directory Button
 - SpeakerPhone/Headset/Handset-Gives you a quick way to toggle between the handset, speakerphone and headset without putting the caller on hold.
 - Hold-Allows you to put the caller on hold.
 - Caller List-One touch access to the 200 most recent missed and received calls with the ability to return the calls with the touch of a button.
- 8 Programmable buttons. Some common examples that the buttons can be programmed for are
 - Do Not Disturb-Allows you the ability to set the phone while you are in meeting so that all incoming calls go straight to your voicemail box and not ring your phone.
 - Call Forward-Allows you to forward all your incoming calls to another extension or external phone number such as your cell phone.
 - Park Caller-Allows you to easy transfer callers into the parking lot with the touch of a button.
 - Visual Parked Calls-The ability to see all parked calls in your organization and pick which call you would like to be connect with.
 - Day/Night-Visual indication to see what mode your PBXact system is currently in and change the Day/Night preference for all incoming calls.
 - Visual Voicemail-Easy one touch access into your voicemail box with inter-action with the LCD screen to allows you to see caller information for each voicemail.
 - Transfer to Voicemail-Allows you one touch button ability to transfer callers into another user's voicemail box.
 - Intercom-One touch access to intercom/paging other users in your organizations
 - Status-The ability to see the current status of all users in our organization and to set your status to things such as away, in a meeting, out to lunch or available.
 - Groups-Allows you quick access into all the groups in your organization such as paging groups, voicemail blast groups or ring groups so you can ring groups of phones with the touch of a button.
 - Speed Dial-One touch speed dialing of any number for quick access to frequently dialed numbers
 - BLF/DSS-Gives you the ability to see when other users are on a call or when there phone is ringing so you can answer the call for them with the touch of a button.
 - Magic Button-Please see Magic Button for more details.